



Cub Scout Outdoor Activity Pin Recall FAQ

Q: How can I tell if my pin is affected by the recall?

A: This recall involves the Cub Scout Outdoor Activity pins sold between April 2016 and January 2020 with a gold animal paw painted on a blue background pin, seen here.



Q: What is the problem with the pins?

A: The electroplated face or shaft of the pin may contain levels of lead that exceed the federal lead standard applicable to children's products. Lead is toxic if ingested by young children and can cause adverse health issues.

Q: How did you discover this problem?

A: As part of our regular quality assurance procedures, we randomly selected this item to be tested by a third-party testing lab. The lab test results indicated accessible substrates on the submitted sample, specifically the pin's electroplated face and shaft, exceeded the lead content requirements of the Consumer Product Safety Improvement Act of 2008, PSIA. Out of an abundance of caution, we stopped all shipments of the products from our warehouse and instructed our retail outlets to stop all sales and remove the affected products from the sales floor. Subsequently, we had additional samples re-tested by the third-party lab, and a portion of the re-tested samples also did not comply with the applicable lead content requirements.

Q: Have any injuries related to the pin been reported?

A: No injury related to any of the pins has been reported.

Q: How many of these products have been purchased?

A: This recall involves approximately 78,291 units. Twelve percent of the affected units are in inventory at BSA's distribution center and have never been distributed to consumers, retail outlets or our distributors.

Q: How do I participate in the recall?

A: Customers should immediately take the recalled pin away from children and stop using it. Customers may return the product to any Scout Shop, or may contact the BSA's National Distribution Center in Charlotte, N.C. at <https://www.scoutshop.org/returns> or by phone at 800-323-0736 between 8 a.m. and 7 p.m. ET Monday through Friday, for a refund or credit.

Q: I no longer have a receipt for my pin. Can I still return it?

A: Yes. You can still return the pin for a refund or credit.

Q: I have purchased one of these pins. What should I do with it?

A: The BSA is offering a full refund or credit to consumers who have purchased any of the affected pins. You may return your pin to any Scout Shop or contact to the BSA's National Distribution Center in Charlotte, N.C. at <https://www.scoutshop.org/returns> or by phone at 800-323-0736 between 8 a.m. and 7 p.m. ET Monday through Friday, for a refund or credit. .



Cub Scout Outdoor Activity Pin Recall FAQ (continued)

Q: What can I do to ensure my child's safety?

A: We are not aware of any injury resulting from any of these pins. If you have any concerns about your child's safety in connection with the present matter, you may throw away the product or return the product to BSA for a refund or credit.

Q: Where was the product designed and manufactured?

A: The product was designed in the USA by the BSA. The affected units were manufactured in China.

Q: I thought all Boy Scout merchandise was manufactured in the United States. Now you are going to China?

A: The Boy Scouts of America seeks out the best suppliers of merchandise we can find. We work with manufacturers in the U.S. and in other countries. In the modern world economy, the best suppliers may source some or all their products from foreign manufacturers.